Project Owner:	Wayne-Westland Community School District
Project Name:	Digital Signage Systems
Issue Date:	September 14, 2022

PROJECT QUESTIONS AND ANSWERS

This document provides answers to questions asked by bidders who have reviewed the <u>Technology Request for Bid</u> for the above referenced project.

Q1: Will you accept alternative brand solutions with equivalent or superior functionality to those specified in the document? And in order for alternative brands to be considered, is there a process for a vendor to attain the *specific prior authorization by Designer and Owner?*A: The bid specification references "or equal" and "exceed" in several locations. There is not an authorization process. Simply note in the exceptions if you are not using one of the named manufacturers and insure your selected product meets or exceeds the capabilities and specifications of the referenced products.

Q2: Can you define the software scope for the project.

A: In scope of work is defined in the documents. The installation, configuration and testing of the software is included as defined. Additionally, the identified training is relevant. Bidders are encouraged to also provide alternates for additional software services scope such as design services.

Q3: What type of information are they looking to have on each of the displays (Department listings, staff listings, promoting campus events, update programming based on season of need (new students and wayfinding vs mid-year messaging), Athletics and Extracurricular announcements, bus schedules, etc?

A: Information such as but not limited to the following – District news, weather, calendar, announcements, etc. Typical individual displays are expected to "play" some "district" or central office content as well as some local content for that particular building or program area.

Q4: Are there any 3rd party content they are looking to include on the display (URL website(s), Calendar of Events, transit/bus schedules, etc.)?

A: This has not yet been identified in the scope of this project. Bidders should provide detail about their ability and compatibility with such 3rd party content options as part of bid documents.

Q5: Is the 100% performance bond required? If it is required, can we put a performance bond on the hardware components only as they are ordered given the rolling scope of the project?

A: Yes a complete performance bond is required for this project.

Q6: Who will be updating the displays? Will it be centrally or locally updated/managed? **A:** The Owner expects a combination of person will be involved in content creation and updates for the displays (see Q3 for related information). Multiple solutions will be considered.

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Q7: Will the school accept ViewSonic as an alternate manufacture? Cut sheets for each model included.

A: See Q1.

Q8: Is the school open to other Digital Signage companies other than VISIX? **A:** See Q1.

Q9: Drawings A2.10c and d have no callouts. Are we to assume that no displays go in these areas for now?

A: Correct.

Q10: Please clarify the payment terms, is there a percentage of scope that can be provided as deposit?

A: No deposit will be made. The Owner will provide payment for completed work as the work progresses. The chosen contractor may also request payment for stored material with the prior approval of the Owner and/or Designer.

Q11: Do you have a preferred Electrician to run power to each location?

A: The district has not identified a specific contractor at this time. It is expected that a combination of Owner direct personnel and a Contractor may be used to complete the electrical work that is related. However, the answer to this question is not relevant to bid responses for this project. All bids are to include the allowance identified in the bid documents for the Owner to use at their discretion.

Q12: For fire rated hallways, will the units be able to be recessed to avoid protrusion into the walkway?

A: The answer to this question is not relevant to bid responses for this project. Please bid the project per the plans and specifications.

END OF QUESTIONS AND ANSWERS #1

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